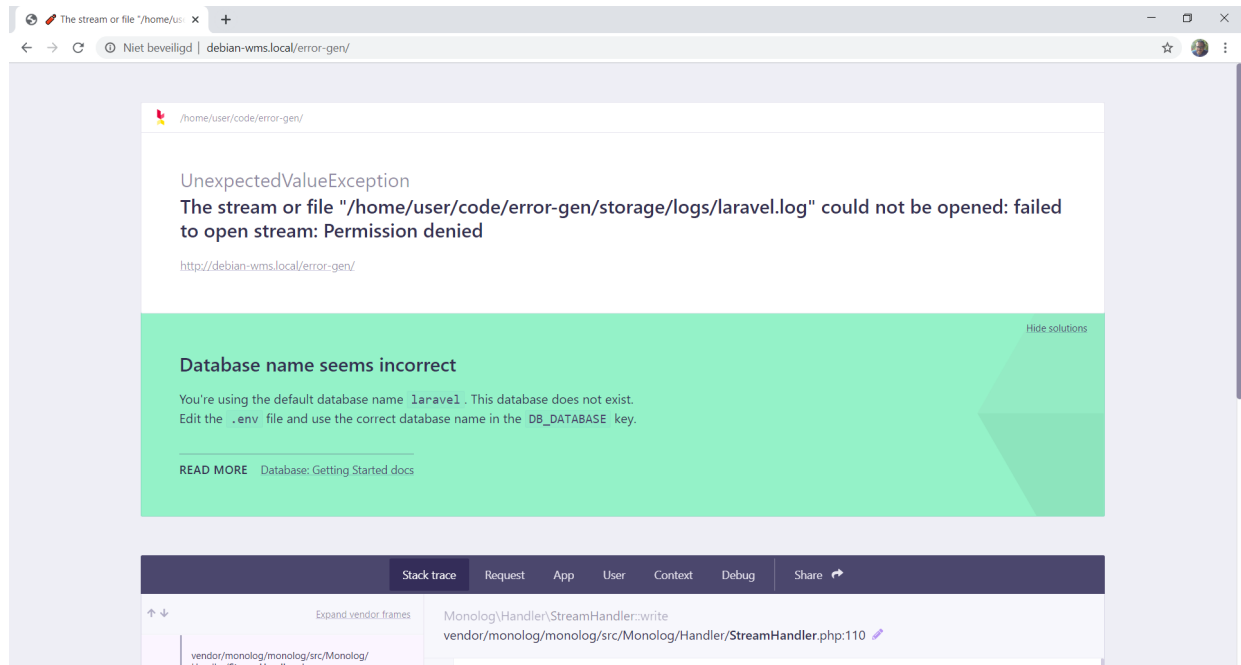


# Solving the access denied error 'Stream or file could not be opened'

Sometimes, you might get this or a similar error in your browser or even PuTTY:



To solve this, follow these steps.

1. In PuTTY, navigate to the home directory of your application. In this demo, I will be using the project **howest-air** as example:

```
cd ~/code/howest-air
```

2. Next, execute the following commands:

```
sudo chown -R user:www-data storage
sudo chmod -R g+w storage
```

**This should fix the problem.**